

Plan B Productionz - Terms & Conditions

Last Updated: May 30, 2025

Payment Terms

- A minimum advance payment of 70% to 100% is required before any work begins.
- Final output will be delivered only upon complete payment.
- For international transactions, applicable currency conversion charges, platform fees, and transaction costs will be borne by the client.
- If a project is completed and the payment is not made within the stipulated time, Plan B Productionz reserves the right to claim ownership of the final product until dues are cleared.

Correction Policy

- One round of corrections is included for all types of work.
- If the number of correction rounds exceeds this limit, additional charges will apply based on the scope of work.
- Clients must submit all correction requests within 7 to 14 days of receiving the final output. Delays beyond this period will result in additional charges or closure of the project.

Project Ownership

- All project files, raw data, timelines, and working assets are the exclusive property of Plan B Productionz.
- Under no circumstances will raw project files or editable assets be shared with clients.
- Final output is delivered in standard formats as agreed upon at the start of the project.

Promotional Rights

- Plan B Productionz reserves the right to use completed projects in part or full for promotional and marketing purposes.
- We will mention and clarify that we were responsible only for the post-production/editing part of the content, with respective ownership belonging to the original creators.

Footage Storage & Client Responsibility

- Plan B Productionz is not responsible for the long-term storage of raw footage, project files, or final outputs.
- Clients are required to maintain their own backups of all media shared with us.

- We retain project files or raw footage for up to 14 days after final delivery. After this period, files may be permanently deleted.
- Requests for retrieval or re-editing after this period will be subject to additional fees, and are not guaranteed.

Client Negligence Clause

- If a client loses their footage or final files and requests them after the standard retention period, we are not obligated to provide a backup.
- Forceful or repeated demands for files due to client-side negligence will not be entertained and may lead to termination of service agreements.

General Professional Clauses

- Turnaround times may vary based on project complexity and current workload. Estimated delivery timelines will be communicated clearly in advance.
- All communications, feedback, and corrections must be in writing (email or official communication channels) to maintain clarity and records.
- Once a project is delivered and approved, any additional changes or rework will be considered a new project and will incur a new fee.
- All communications must be respectful and professional. Any form of harassment or abusive behavior will result in immediate termination of the collaboration.

International Client Terms

- All projects handled for international clients will follow the same standards and timelines unless otherwise agreed upon.
- International clients must ensure prompt delivery of assets, clear communication, and timely payments to avoid delays in project execution.
- All communication must be conducted in English unless otherwise mutually agreed.